

Module Satisfaction Survey, Autumn 2016 Summary of Institutional-level Findings

Introduction

In accordance with published procedures (accessible here), the University of Limerick regularly undertakes a module satisfaction survey (MSS) of its students. In October 2016, MSS requests were distributed to UL students who were undertaking one or more modules that semester. This represented over 59,000 individual requests to about 13,200 students taking one or more of approximately 1,300 modules on offer. Some 22,300 responses were received, which represents an overall response rate of 38%.

Reporting structure

- Individual module reports are sent to the lecturer listed as coordinating the module.
- Heads of department receive a report on all departmental modules within two weeks of survey closure.
- Deans receive a faculty-level report.
- Executive Committee subsequently receives a report summarising departmental and faculty-level aggregate data.
- This publically available report provides a summary of institutional-level survey findings.

Institutional-level summary findings

In the case of MSS question 1 ("All things considered, how do you feel about this module?"), 67% of respondents indicated satisfaction, 21% recorded a neutral response and 12% registered dissatisfaction.

The chart below summarises the institutional average and values recorded, on a scale of 1 to 5, for each question.

(1 = very dissatisfied, 5 = very satisfied).

Q1 - All things considered, how do you feel about this module?



