

## Module Satisfaction Survey, spring 2018 Summary of institutional-level findings

## Introduction

In accordance with published policy and procedures (accessible <u>here</u>), the University of Limerick regularly undertakes a module satisfaction survey (MSS) of UL students. In February 2018, MSS requests were distributed to UL students who were undertaking one or more modules that semester. This represented over 55,000 individual requests to over 14,000 students taking one or more of approximately 1,325 current modules on offer. Some 13,267 responses were received, which represents an overall response rate of 24%.

Reporting structure

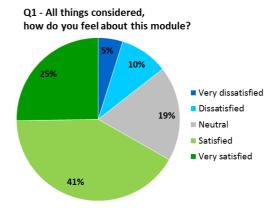
- Individual module reports are available to the lecturer listed as being responsible for the module.
- Heads of department will receive a report detailing all departmental modules (copied to the faculty dean) within 2 weeks of survey closure.
- Executive Committee will receive a report summarising departmental and faculty-level aggregate data within a month of survey closure.
- This publicly available report provides a summary of institutional-level survey findings.

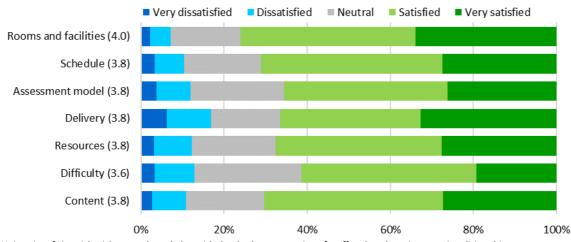
## Institutional-level summary findings

In the case of MSS question 1 ("All things considered, how do you feel about this module?"), 66% of respondents indicated satisfaction, 19% recorded a neutral response and 15% registered dissatisfaction.

The chart below summarises the institutional average and values recorded, on a scale of 1 to 5, for each question

(1 = very dissatisfied, 5 = very satisfied).





## Q2 - All things considered, how do you feel about each of the following aspects of this module?

The University of Limerick wishes to acknowledge with thanks the cooperation of staff and students in operationalising this survey.