



International Students Office
of the Jagiellonian University



Frequently Asked Questions (FAQ)

For incoming Erasmus and international students.

When do the semesters start?

WINTER TERM: 1 OCTOBER 2014 – 23 FEBRUARY 2015

Classes: 2 October 2014 – 21 December 2014

7 January 2015 – 28 January 2015

Christmas break: 22 December 2014 – 6 January 2015

Exam session: 29 January 2015 – 10 February 2015

(If you don't pass exams during this time you will have one more chance from 17 February - 23 February 2015)

Semester break: 11 February 2015 – 16 February 2015

SUMMER TERM: 24 FEBRUARY 2015 – 29 JUNE 2015

Classes: 24 February 2015 – 2 April 2015

8 April 2015 – 15 June 2015

Easter break: 3 April – 7 April 2015

Exam session: 16 June 2015 – 29 June 2015

(If you don't pass exams during summer exam session you will have one more chance from 1 September -15 September 2015)

What is the International Students Office (ISO)?

The International Students Office is the administrative center for incoming exchange and Erasmus students. All students need to register in our Office, we provide students with useful information about their stay and studies at the JU.

The website is: <http://www.bosz.uj.edu.pl/en/>

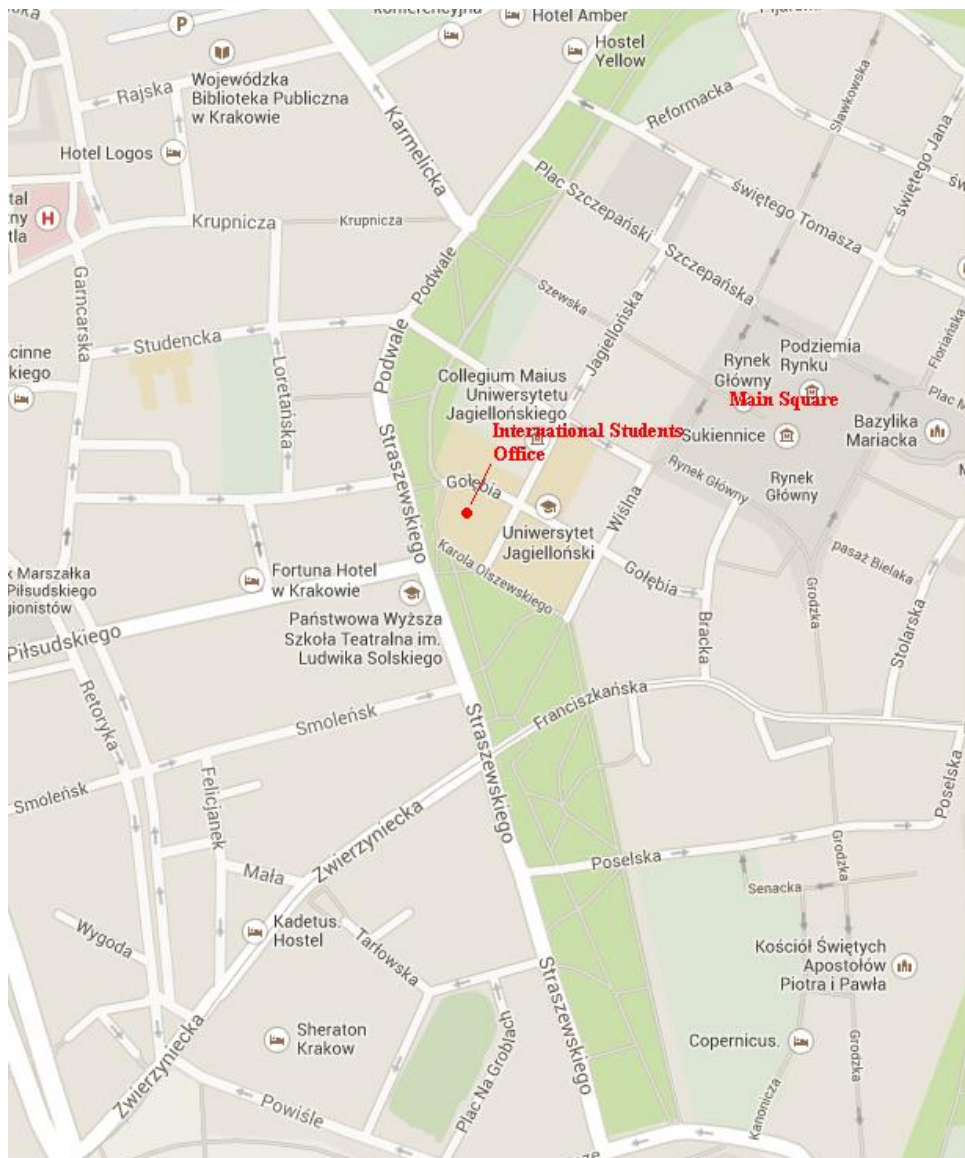
Where is the International Students Office (ISO)?

Gołębia st. 24, room 21, Kraków

Tel: (+48) 12 663 1546, (+48) 12 663 1547

Open hours: Monday – Friday, 10.00am – 2.00pm

ISO is located in the Collegium Novum. Enter the front doors, turn to the right after the first set of stairs, go to the first door on the right and enter the door under the inscription MUSEUM.



See address here: <http://www.bosz.uj.edu.pl/kontakt>

Where can I register and what do I need?

You will need to go to the International Students Office (ISO) to register. See above for directions.

To register you will need: copy of passport or ID, small passport photograph and copy of insurance.

Where can I get a passport photograph?

The closest photographer to the International Student Office is (but there are many others):

FOTO AS

ul. Podwale 2, Kraków

Tel. (12) 423 05 80

<http://www.fotoas.com.pl/>

What is Erasmus Student Network (ESN)?

Erasmus Student Network (ESN) is a non-for-profit students organization for supporting and developing students exchange. ESN is responsible for helping and mentoring incoming international students as well as organizing many various events and trips throughout Poland and neighboring countries.

Facebook page: <http://www.facebook.com/esnujkrakow>

Where is the ESN Office?

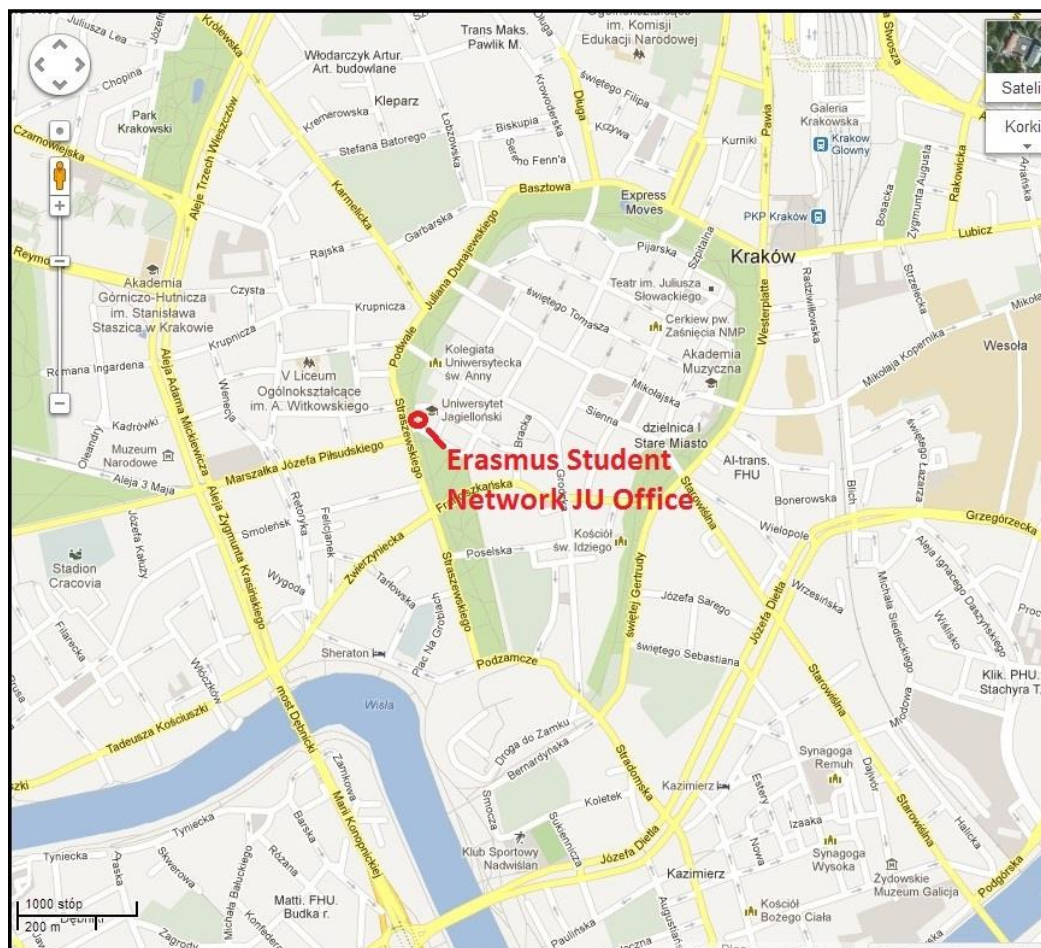
Gołębia st. 24, room 030, Kraków

Tel: (+48) 12 663 1422

Email: president.uj@esn.pl

Opening hours: Monday – Friday, 10am – 2pm

The ESN Office is located in the Collegium Novum. Enter the front doors, turn to the right after the first set of stairs, go to the first door on the right and go down to the basement. It is below ISOoffice.



When is an Orientation Week? Who can give me information about it?

Orientation Week for the winter semester is 29th September – 5th October, 2014; for the summer semester is 23rd February – 1st March, 2015.

You can find all information about Orientation Week and events from the ESN office or on their Facebook page.

How I get my students ID?

The students ID card costs 17 PLN. You will have to make a payment in the bank to your Private Student Account Number (you can check this number in your USOSweb student account) and pick up the card after a few days in the International Students Office. Detailed information will be given to you via email after your arrival or you can check it on the website.

How to register for classes?

For more information please check the list of courses in foreign languages on ISO website: http://www.bosz.uj.edu.pl/en_GB/programy-studiow/programy-wymiany-studenckiej

How many classes I have to register for?

A general rule says that every student needs to obtain 30 ECTS points every semester. However, it is possible to obtain less if departmental coordinator from your home university agree with this.

What is USOSweb?

Every student will gain an access to USOSweb (University System of Study Management) where they will be able to check courses, find teachers' contacts, register for classes or create an email account. You will get an identification number and password from your International Students Office by email.

Polish Language Course Information

The Center for Polish Language and Culture in the World organizes a Polish language course every semester for foreigners who are studying in Krakow universities, as well as those who are in Krakow doing work apprenticeships or PhD research. Since 2000, the center has also offered Polish language courses for students in the Erasmus Program.

The course lasts for one semester and consists of **60 academic hours** (three 90-minute meetings per week, equaling 6 academic hours per week), and offers classes at all levels (A1–C2). At the end of the course there is a written and oral exam. After passing the exam, the student receives **6 ECTS credits**. The oral exam takes place during two additional hours which are not included in the 60 academic hours of the course.

In last academic year the cost of the course for students enrolled at the Jagiellonian University will be **580 PLN per semester**. For students enrolled at other institutions the cost will be 670 PLN.

Classes are led by qualified teachers of Polish as a foreign language employed by the Center for Polish Language and Culture in the World.

Center for Polish Language and Culture in the World.
ul. Grodzka 64, Room 201, Krakow
Program Coordinator: Joanna Machowska, M.A.
Email: asia_machowska@poczta.onet.pl or joanna.machowska@uj.edu.pl

Where can I find a doctor if I am a sick?

In case of falling ill, students may go to **Scanmed Health Centre**, where they may consult general practitioners and specialists. When making an appointment with a doctor it is necessary to present your European Health Insurance Card or other insurance / medical care card valid in Poland.

Scanmed Universum

ul. Armii Krajowej 5, Kraków
Tel: (+48) 12 629 88 00

Opening hours: Monday - Friday 7:00am - 7:00pm
Website: www.scanmed.pl

In case of an emergency, you should contact a district hospital emergency ward (Szpitalny Oddział Ratunkowy (SOR) – “pogotowie”) or call **999** from a stationary phone or **112** from a mobile one.

Where can I buy tickets for the public transport?

Monthly or semester ticket can be purchased from;

ul. Podwale 3/5, Krakow
ul. Mogilska 15a, Krakow
ul. Krowoderskich Zuchów 8a, Krakow

Open hours: Monday - Friday , 7:00am - 7:00pm

To get a student discount on the price you need to show your JU Student ID card or ISIC card.

Single tickets can be purchased on almost each bus/tram ticketing machine or at a bus/tram stop. Ticketing machines are in both Polish and English languages. Once you have purchased a ticket you must also validate it.

How much do the tickets cost?

Monthly student ticket prices:

1 line: 24.00PLN

2 line: 33.50PLN

All lines: 47.00PLN

Semester ticket: 184.00PLN

Single student ticket prices:

Single person: 1.90PLN

20 minutes: 1.40PLN

40 minutes: 1.90PLN

60 minutes 2.50PLN

Website: <http://www.mpk.krakow.pl/en/prices-of-tickets/>

Where can I find accommodation?

Accommodation can be found on many internet websites, accommodation agencies and advertisements in the ESN Office or International Students Office (ISO).

Student accommodation can be arranged prior to the start of semester through various real estate agencies or websites.

Some websites:

Gumtree: <http://krakow.gumtree.pl/f-Nieruchomosci-pokoje-do-wynajecia-WOQQAdTypeZ2QQCatIdZ9000>

Erasmus Facebook group: <https://www.facebook.com/groups/436610226369872/>

Where is The Jagiellonian Library?

The Jagiellonian University has a central library (Biblioteka Jagiellońska), libraries in the various faculties, and the institutes within each faculty. Any registered student may use the institute, faculty and general libraries.

The Jagiellonian Library

Al. Mickiewicza 22, Kraków

Tel: (+48-12) 633-63-77,

634-55-79, 634-59-45

Website: <http://www.bj.uj.edu.pl/>



What are the emergency numbers?

- **112:** GENERAL EMERGENCY NUMBER
- **999:** Ambulance
- **998:** Fire Brigade
- **997:** Police
- **986:** Municipal Police (also: (+48) 12 411 00 45)

How can I get a taxi?

There are many taxi companies throughout Kraków. Make sure the taxi has a meter (Average 2 or 3 PLN per kilometer).

- (+48 12) 196 61 (Taxi Barbakan)
- (+48 12) 653 5555 (ICAR)
- (+48 12) 19191; (+48 12) 419 00 00 (Radio Taxi)

Where is the Railway Station?

The Railway Station is located next to the Galeria Krakowska (shopping centre), approximately 10-15 minute walk from the Market Square.



How do I get from the Airport?

TRAIN (<http://www.krakowairport.pl/en/3/176/35/Train>)

The train station is located 200m from the International Terminal (T1). This is probably the fastest option to get to the centre of Kraków (Main Train Station) (travel time: about 20 minutes). The train runs approximately every 30/40 minutes. Single ticket price: 12PLN. The Main Station is approximately 10-15 minute walk to the Market Square.

BUS (<http://www.krakowairport.pl/en/61/176/36/Bus-Service>)

Krakow Airport is served by two regular bus lines: 208 and 292 and one night line: 902. Bus stops are located near the T1 terminal. This is definitely the most budget-friendly option – single ticket cost only 3.80PLN. Tickets can be purchased from the bus driver, at the RELAY newsagent's shop (at the T1), the ticket machine at the bus stop, or the ticket vending machines (only 292 line). For most of you, Cracovia stop for the bus 292 may be the closest one to the city center. Please note that it is still about 20 minute walk from Cracovia to the Market Square, especially with a suitcase!

TAXI (<http://www.krakowairport.pl/en/61/176/37/Taxi>)

Taxi ranks are located in front of the T1 exit. You can order a taxi online.

(http://www.radiotaxi919.pl/reserve_airport_en.htm). You can also call Radio Taxi – the official partner of Kraków Airport (they provide a 24 hour individual transportation service).

To get a cab call: +48 12 19191 or +48 800 19 19 19. The price of the service from the airport to Kraków starts from 50PLN. Generally, it should NOT be more than 70PLN to the centre.

We strongly advise you to ask about the price before taking a cab. Usually, you can pay with either cash, or credit card but please ask beforehand (about credit card).

How to find any address in Kraków?

If you want to find any street, building or area in Kraków, you may use the following website: www.jakdojade.pl (krakow.jakdojade.pl/?locale=en)

(for example: how to reach UJ Campus? Below is the answer:)

The screenshot shows the website www.jakdojade.pl with the URL krakow.jakdojade.pl/?locale=en highlighted in red. The search results show a route from Straszewskiego 25 to Łojasiewicza 4. The route is displayed as a green line on a map of Kraków, starting from Straszewskiego 25 and ending at Łojasiewicza 4. The route includes stops at Uniwersytet Jagielloński and Rostworowskiego (14. stop). The website also shows a list of connections and a search bar.

Connections	Schedules	Login
18 15:46 15:48 - 16:11 16:17 (23 min + 8 min Walk) 15:46 beginning of the journey in 9 min 3.2 PLN Walk about 2 min (70 m in a straight line)	18 direction Ruczaj 23 min (Departures about every 20 min) 15:48 Uniwersytet Jagielloński show all stops 16:11 Rostworowskiego (14. stop) Walk about 6 min (260 m in a straight line) 16:17 end of the journey	502 194 15:47 15:48 - 16:09 16:15 (21 min + 7 min Walk)
703 114 15:54 15:55 - 16:17 16:23 (22 min + 7 min Walk)		