Introduction to Quality Management - NFQ Level 8

Module Lead by: John Noonan, Practitioner Lecturer,
Faculty of Science and Engineering Flexible Learning Centre.

Overview:

This module introduces participants to the role that Quality Management plays in the workplace. Participants will be made aware of the how to implement a range of quality strategies and tools as well as learn about the impact that quality has on the organisation as a whole. Participants will explore and apply a number of principles, tools, and methodologies. These tools will assist organisations avoid errors, defective delivery by identifying, and eliminating 'waste' and achieving efficiencies in organisations. Key to successful learner engagement will be a series of work-based exercises designed to plan, implement, and assess quality management activities in their own, or chosen organisation. In addition, there are online discussions moderated by a subject matter expert on elements of each module to reinforce the learning and maximise the benefit of the programme for participants.

Course Structure:

- **Type:** Part-time, online – evenings
- **Duration:** 5 weeks
- **Lectures:** 1.5 hr live online and recorded lectures, plus 5-8 hrs self-guided study per week.
- **Start date:** September 2022
- **Closing date:** 10th August 2022
- **Course contact:** Susie.Boekhout@ul.ie
- **Cost:** €600
- **Qualification:** Certificate of Completion and University Transcript for 6 ECTS credits

Learning outcomes:

On the successful completion of this module participants will:

- Appreciate the difference between Quality Control, Quality Assurance, and Total Quality Management.
- Understand the role of, and how to develop a Quality Management System.
- Be familiar with commonly employed data collection and quality improvement tools.
- Be familiar with a protocol which assures a customer focus throughout the design process.
- Understand the need for performance metrics, and the role of Quality Costs in this respect.

Assessment:

There is no final exam for this module. You will be assessed through continuous skill-based assignments, provided by your lecturer and tutor.

Entry Requirements:

A minimum Level 7 qualification. Where an applicant does not meet the entry requirements, they can be evaluated under the UL RPL (Recognition of Prior Learning) policy and may be interviewed to ascertain their suitability for the programme.

How do I apply?

To apply simply follow the link **here**.
Please make sure you quote the module code AU3131 when applying. Please upload any relevant qualification transcripts and a recent CV in the supporting documents section.